

November 15, 2013

Dear Submitter:

RE: 2013 Christmas Claims Schedule

- Alberta Health (AH) offices will be closed from Wednesday December 25 to Friday, December 27, 2013 inclusive, and on Wednesday, January 1, 2014.
- Claims assessed during the period of December 6 to 12, 2013 will have an expected payment date of Friday, December 20, 2013.
- Payments will not be issued Friday, December 27, 2013. The next expected payment date will be on Friday, January 3, 2014, and will include claims assessed during the period of December 13 to 26, 2013.
- Regular weekly payments will resume on January 10, 2014 and will include claims processed during the period of December 27, 2013 to January 2, 2014.
- The HLINK application will be available to accept claims from submitters during the office closure periods; however, claims will not be processed during that time.
- Reports, such as the Statement of Assessments, Statement of Accounts and Assessment Results files will not be produced for the week of December 23 to December 27, 2013.

If you have any questions, please call the Application Maintenance and Data Services Team at 780-644-7643. In Alberta, you may dial 310-0000 first and then (780) 644-7643 at the prompt for toll free service.

Application and Business Support Team
Information Technology and Operations