

November 29, 2012

Dear Submitter:

RE: 2012 Christmas Claims Schedule

- Alberta Health (AH) offices will be closed from Monday, December 24 to Wednesday, December 26, 2012, inclusive and on Tuesday, January 1, 2013.
- Claims assessed during the period of December 7 to 13, 2012 will have an expected payment date of Friday, December 21, 2012.
- Payments will not be issued Friday, December 28, 2012. The next expected payment date will be on Friday, January 4, 2013, and will include claims assessed during the period of December 14 to 27, 2012.
- Regular weekly payments will resume on January 11, 2013 and will include claims processed during the period of December 28, 2012 to January 3, 2013.
- The HLINK application will be available to accept claims from submitters during the office closure periods; however, claims will not be processed during that time.
- Reports, such as the Statement of Assessments, Statement of Accounts and Assessment Results files will not be produced for the week of December 24, 2012.

If you have any questions, please call the Application Maintenance and Data Services Team at 780-644-7643. In Alberta, you may dial 310-0000 first and then (780) 644-7643 at the prompt for toll free service.

Application and Business Support Team
Information Technology and Operations