

December 2, 2011

Dear Submitter:

RE: 2011 Christmas Claims Schedule

- Alberta Health & Wellness (AHW) offices will be closed from Monday, December 26 to Wednesday, December 28, 2011, inclusive and on Monday, January 2, 2012
- Claims assessed during the period of December 9 to 15, 2011 will have an expected payment date of Friday, December 23, 2011. Payments will not be issued Friday, December 30, 2011
- The next expected payment date will be on Friday, January 6, 2012, and will include claims assessed during the period of December 16 to 29, 2011
- Regular weekly payments will resume on January 13, 2012 and will include claims processed during the period of December 30, 2011 to January 5, 2012
- The HLINK application will be available to accept claims from submitters during the office closure periods; however, claims will not be processed during that time
- Reports, such as the Statement of Assessments, Statement of Accounts and Assessment Results files will not be produced for the week of December 26, 2011.
- Christmas Day and New Year's Day fall on Sundays. Days in lieu are:
 - Christmas Day December 27, 2011
 - New Year's Day January 2, 2012

If you have any questions, please call the Application Maintenance and Data Services Team at 780-644-7643. In Alberta, you may dial 310-0000 first and then (780) 644-7643 at the prompt for toll free service.

Application Maintenance and Data Services Team
Information Systems Delivery